

**Customer reference / statement no**  
2278929 / 50

Dumfries & Galloway Council  
 Energy Management  
 Militia House  
 English Street  
 DUMFRIES  
 DG1 2HR

**Our reference:** Key A/C  
**Statement / tax point date:** 26 February 2015  
**Supply address:** Hall, Main Street, Kirkcowan,  
 NEWTON STEWART, DG8 0HG  
**Supply point ID / waste supply point ID:**  
 101508990109 / 101508990206  
**Our VAT number:** 945 8508 85  
 Page 1 of 2

## Your water services statement

15 January – 1 April 2015 (76 days, average £1.84 per day)


### YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
<b>Your balance brought forward</b>	<b>£0.00</b>

### YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£161.47
Discounts	£21.80 CREDIT
VAT	£0.00
<b>Total charges this period</b>	<b>£139.67</b>

**Your new account balance** **£139.67**

 For your information only. As you pay annually in advance, no payment is due. A full account summary will be issued at your reconciliation date. Please note this is not a VAT invoice.

Your next statement will arrive on or around 29 May 2015. If you continue to use the same amount of water, we estimate it will be for around £170.

**E** **Estimated statement**

This is your regular estimated statement. As long as we're able to read your meter, your next bill will be based on an actual read. You can help us ensure the accuracy of any future estimated statements by giving us a meter reading (if it's safe to access your meter) at [business-stream.co.uk/meter-reading](http://business-stream.co.uk/meter-reading)

## Your charges in detail

**Meter number / meter size:** 06A262703 ELSTER / 20mm  
**Meter location:** LADIES WC. CALL 01671 830 514 FOR ACCESS.

Water charges		Units	Rate	VAT	Charge
<b>Fixed water charge</b>					
Yearly fee £142.91	15 Jan 15 – 31 Mar 15	76 days	0.391534	Z	£29.76
<b>Volumetric water charge</b>					
Estimated reading	26 Jan 15	4020			
Actual reading	15 Jan 15	4015			
= Volume used this period		5.00 m <sup>3</sup>			
Estimated reading	1 Apr 15	4050			
Estimated reading	26 Jan 15	4020			
= Volume used this period		30.00 m <sup>3</sup>			
Charges	15 Jan 15 – 1 Apr 15	35.00 m <sup>3</sup>	0.804200	Z	£28.15
<b>Total water charges</b>					<b>£57.91</b>

A yearly fee based on the size of your meter for the upkeep of pipes and pumps that supply your water.

The charge for the recorded amount of water you've used, measured by your meter. The amount you are charged per m<sup>3</sup> depends on how much you use, see [business-stream.co.uk/charges](http://business-stream.co.uk/charges)

Waste water charges		Units	Rate	VAT	Charge
<b>Fixed waste water charge</b>					
Yearly fee £138.02	15 Jan 15 – 31 Mar 15	76 days	0.378137	Z	£28.74
<b>Volumetric waste water charge</b>					
Charges	15 Jan 15 – 1 Apr 15	33.25 m <sup>3</sup>	1.442100	Z	£47.95
based on 95 % of above water usage figure					
<b>Total waste water charges</b>					<b>£76.69</b>

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

In general, waste water is charged at 95% of your recorded water use - that's the proportion we estimate goes down the drain.

Drainage charges		Units	Rate	VAT	Charge
<b>Property drainage</b>					
Charges	15 Jan 15 – 31 Mar 15	76 days		Z	£16.36
based on £ 2875 RV @ 0.02733 per £RV					
<b>Roads drainage</b>					
Charges	15 Jan 15 – 31 Mar 15	76 days		Z	£10.51
based on £ 2875 RV @ 0.01755 per £RV					
<b>Total drainage charges</b>					<b>£26.87</b>

As you're connected to the public water and sewerage system, you're charged for the cost of collecting and treating rain water from your property. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.

<b>Subtotal</b>					<b>£161.47</b>
Contract discount - Water			13.50%	Z	-£7.82
Contract discount - Waste			13.50%	Z	-£13.98
VAT					£0.00
<b>Total charges this period</b>					<b>£139.67</b>

### VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See [business-stream.co.uk/vat](http://business-stream.co.uk/vat) for more information.