

Customer reference / statement no
2278929 / 55

Dumfries & Galloway Council
Energy Management
Militia House
English Street
DUMFRIES
DG1 2HR

Our reference: Key A/C
Statement / tax point date: 24 February 2016
Supply address: Hall, Main Street, Kirkcowan,
NEWTON STEWART, DG8 0HG
Supply point ID / waste supply point ID:
101508990109 / 101508990206
Our VAT number: 945 8508 85
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Your water services statement

16 January – 1 March 2016 (45 days, average £1.64 per day)


YOUR ACCOUNT SUMMARY

Your previous balance	£0.00
Payments received	£0.00
Your balance brought forward	£0.00

YOUR CHARGES THIS PERIOD (see page 2 for details)

Water services charges	£85.19
Discounts	£11.50 CREDIT
VAT	£0.00
Total charges this period	£73.69

Your new account balance £73.69

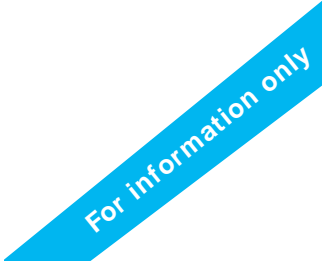
 For your information only. As you pay annually in advance, no payment is due. A full account summary will be issued at your reconciliation date. Please note this is not a VAT invoice.

Your next statement will arrive on or around 26 May 2016. If you continue to use the same amount of water, we estimate it will be for around £151.

A Actual meter read

Your statement has been based on an actual meter read. You can help us to ensure the accuracy of any future statement by giving us a meter reading (if it's safe to access your meter) at **business-stream.co.uk/meter-reading**

Making water work for you



Your charges in detail

Meter number / meter size: 06A262703 ELSTER / 20mm
Meter location: LADIES WC. CALL 01671 830 514 FOR ACCESS.

Water charges		Units	Rate	VAT	Charge
Fixed water charge					
Yearly fee £142.91	16 Jan 16 – 29 Feb 16	45 days	0.390464	Z	£17.57
Volumetric water charge					
Actual reading	1 Mar 16	4264			
Actual reading	16 Jan 16	4248			
= Volume used this period		16.00 m ³			
Charges	16 Jan 16 – 1 Mar 16	16.00 m ³	0.804200	Z	£12.87
Total water charges					£30.44

A yearly fee based on the size of your meter for the upkeep of pipes and pumps that supply your water.

The charge for the recorded amount of water you've used, measured by your meter. The amount you are charged per m³ depends on how much you use, see business-stream.co.uk/charges

Waste water charges		Units	Rate	VAT	Charge
Fixed waste water charge					
Yearly fee £138.02	16 Jan 16 – 29 Feb 16	45 days	0.377104	Z	£16.97
Volumetric waste water charge					
Charges	16 Jan 16 – 1 Mar 16	15.20 m ³	1.442100	Z	£21.92
based on 95 % of above water usage figure					
Total waste water charges					£38.89

A yearly fee for the upkeep of external pipes and pumps that remove waste water from your property.

In general, waste water is charged at 95% of your recorded water use - that's the proportion we estimate goes down the drain.

Drainage charges		Units	Rate	VAT	Charge
Property drainage					
Charges	16 Jan 16 – 29 Feb 16	45 days		Z	£9.66
based on £ 2875 RV @ 0.02733 per £RV					
Roads drainage					
Charges	16 Jan 16 – 29 Feb 16	45 days		Z	£6.20
based on £ 2875 RV @ 0.01755 per £RV					
Total drainage charges					£15.86

As you're connected to the public water and sewerage system, you're charged for the cost of collecting and treating rain water from your property. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.

This covers your contribution to the public roads drainage system and keeping the roads free from flooding. Charges are based on the rateable value (RV) of your property, even if you're exempt from commercial rates. Please note we use RVs as at 31 March 2000.

Subtotal					£85.19
Contract discount - Water			13.50%	Z	-£4.11
Contract discount - Waste			13.50%	Z	-£7.39
VAT					£0.00
Total charges this period					£73.69

VAT on our charges

Most of our services are zero rated (Z) but some are standard rate (S) or outside scope (O). See business-stream.co.uk/vat for more information.